



# **INFORMATION SECURITY POLICY**

FIDELITY M. AETE  
Airport Road, TK 29100, Zakynthos, Greece

The Management of FIDELITY M. AETE establishes this Information Security Policy as a formal commitment to the implementation, maintenance, and continuous improvement of an Information Security Management System (ISMS) in accordance with ISO/IEC 27001:2022.

This Policy applies to all operations in our organization services, travel agency services, airline tourist ticket sales, and tourist accommodation reservation services, recognizing that active participation by Management and Staff is essential for achieving Business Objectives within applicable Legislation and Operational requirements.

## **The Scope of Certification**

"TOUR ORGANIZATION SERVICES, TRAVEL AGENCY SERVICES, AIRLINE & TOURIST TICKET SALES, AND TOURIST ACCOMMODATION RESERVATION SERVICES"

## **Management Commitments**

The Management commits to:

- Defining and aligning business objectives with information security needs and this Policy.
- Providing leadership, guidance, and necessary resources for information security initiatives.
- Approving roles, responsibilities, and organizational structures essential for effective information security management.
- Implementing personnel training programs to ensure continuous awareness of information security issues.
- Coordinating the implementation of security mechanisms and controls across the organization.
- Ensuring continual improvement of the ISMS while complying with legislative, regulatory, and contractual requirements, and maintaining high levels of business continuity.

## **Responsibilities**

This Policy encompasses all information assets and systems handled by employees, contractors, and third parties. An Information Security Manager is appointed to oversee the development and operation of the ISMS.

The Information Security Management System (ISMS) is subject to regular Management review and inspection by the Information Security Team.

Signed for the Management  
IOANNIS PHILIPPOPOLITIS  
22-04-2025